HEAVEN CONCIERGE

END OF LIFE FAMILY CONCIERGE

SERVICE DISCLOSURE

OUR ROLE

Heaven Concierge provides concierge, organizational, coordination, and referral services to help families navigate the practical matters that may arise following the death of a loved one.

Heaven Concierge is not a funeral establishment, crematory, cemetery, law firm, accounting firm, financial advisory firm, insurance agency, medical provider, or fiduciary, and does not provide services requiring a professional license unless those services are separately provided by an appropriately licensed individual or entity.

Heaven Concierge does not provide legal, tax, medical, investment, insurance, funeral-directing, cremation, embalming, or other regulated professional advice or services. Heaven Concierge does not take custody of or transport human remains.

When professional or licensed services are required, Heaven Concierge may assist families by identifying, referring, communicating with, scheduling, and coordinating with independent third-party professionals and service providers. **Families remain free to select any provider they choose and are not required to use a professional referred by Heaven Concierge.**

Any attorney, CPA, funeral home, crematory, cemetery, real-estate professional, mortgage professional, financial professional, contractor, estate-sale company, or other third-party provider is responsible for its own advice, services, licensing, fees, contracts, and performance.

Where real-estate or mortgage services are requested, such services will be provided separately through the appropriately licensed individual or entity and will be subject to all applicable disclosures, agreements, licensing requirements, and regulations.

Heaven Concierge does not make legal or financial decisions on behalf of the family, executor, trustee, beneficiary, or estate. Our role is to help families stay organized, understand the practical next steps, and coordinate the appropriate resources.

You focus on your family. We help coordinate the rest.

CLIENT ACKNOWLEDGEMENT

I acknowledge that I have read and understand this disclosure and that Heaven Concierge's role is limited to coordination, organization, and referrals unless a separate licensed-service agreement applies.

Client / Authorized Representative Signature

Date

949.200.1280

Love@HeavenConcierge.com